<u>Recall / Special Service Campaign</u> <u>Brake Booster inspection and replacement</u> <u>on certain Toyota Hilux Q&A</u>

Q1: What is the condition?

A1: In the brake booster of the subject vehicles, due to improper molding condition of the resin piston, the strength of piston could degrade. If this were to occur, the piston may break by operating the brake pedal repeatedly, and in the worst case, loss of braking assist while driving could increase the vehicle stopping distance.

Q2: What is the function of the Brake Booster?

A2: A part that increases braking force as the depression force of brake pedal.

Q3: Which and how many vehicles are involved in Myanmar market? A3:

[Myanmar market]

Model Name	Model Code	Model Year	Production Period
Hilux	GUN125	2018 2019	June 2018 - May 2019
	GUN126	2018 2019 2020	June 2018 - May 2019
	KUN122	2018 2019	June 2018 - May 2019

Note

- Not all vehicles in these ranges, are affected and/or sold in Myanmar.
- There are 498 officially sold vehicles involved in the Myanmar market.
- Number of affected parallel import vehicles are unknown.

Q4: Are there any warnings that this condition has occurred?

A4: Air leak sound occurs around the brake pedal.

Q5: What is Toyota going to do?

A5: Toyota dealers will inspect and replace the Brake Booster if necessary. The remedy will be performed at **NO CHARGE** to vehicle owners.

Q6: How long will the repair take?

A6: To inspect and replace the Brake Booster if necessary will take approximately 0.1 to 4.2 hours. It depends on the vehicles and the remedy. However, it may be necessary for the owner to make the vehicle available for a longer period of time depending upon the dealer's schedule.

Q7: Does this condition affect other Toyota/Lexus models?

A7: Only models mentioned in the affected range are involved in official Myanmar market.
For parallel import Hilux models, please refer to <u>answer no. 8</u> to check your vehicle's Recall / SSC status.

[For Vehicle Owner Inquiries]

Q8: Will this condition occur in my vehicle?

A8: Please check your vehicle's Recall / SSC status by using the recall checker function under the section "Special Service Campaign" in <u>Toyota Myanmar Website</u>.
If your vehicle is involved, please click the "Request A Call" button and fill out the necessary information for us to arrange a Recall / SSC repair for your vehicle. We will get back in touch with you as soon as possible.